



About the Health Management Program

The Master of Health Management program (MHM) has been designed to provide students with the essential knowledge, skills and attributes required for senior managerial roles in health services both in Australia and internationally. A key focus of the program is promoting health leadership in areas of strategic planning, policy and decision-making.

Students emerge from the course with a well grounded understanding of the factors which influence effective, efficient, appropriate, and equitable delivery of health services. The program covers, amongst other areas, economic, financial and human resource management, policy development and evidence informed decision making.

A strong emphasis is also placed on managers' ability to understand and meet the challenges of safety and quality within current and emerging health service contexts. This includes examining the manager's role and responsibilities with regards to clinical governance and risk management, their ability to lead and manage both teams and individuals, and their ability to shape workplace cultures and manage within an environment of social and organisational change.

Program objective

The objective of the MHM program is to develop judgment-ready managers who can provide effective leadership on health service issues, teams and systems.

Program structure

The MHM program utilises scenarios from the Australian health care system or developing country health care systems. It brings together domestic and international students in a joint endeavour: to examine the critical elements required to provide the most effective, efficient and equitable health services possible.

The MHM provides both domestic and international students with the opportunity to consider, in depth, the social, economic and political forces which shape health service delivery and health management practice in both developed and developing countries.

Drawing on the latest health services and management research (including the work of researchers in the SPHCM and the Australian Institute of Health Innovation) students work collaboratively to critically examine, explore and develop strategic approaches to improving the quality and safety of care in health services around the world.

Students may choose to shape their electives to suit their needs. For example, international students, or students wishing to work in overseas health services or international health agencies, may choose electives from the selection of international public health electives.

Students interested in future higher research degrees are encouraged to undertake a research methodology course as well as a Project. While this will limit their choice of electives, it provides a solid foundation for application to a research degree.

Mode of delivery

This program can be taken either full-time or part-time. Courses are offered internally on campus with face-to-face teaching, or externally by distance mode using a combination of intensive workshops and online teaching. Workshops are held on campus in February, July and November.

Program requirements

48 Units of Credit (UOC) consisting of six core courses (36 UOC) and two elective courses (12 UOC). For a list of electives see www.sphcm.med.unsw.edu.au/sphcmweb.nsf/page/HMPHAvail

Course selection	UOC
PHCM9041 Foundations in Public Health & Health Care Systems	6
PHCM9391 Strategy, Policy & Change	6
PHCM9441 Healthcare Economics & Financial Management	6
PHCM9701 Health Leadership & Workforce Management	6
PHCM9748 Clinical Governance & Risk Management	6
PHCM9781 Evidence-informed Decision-making	6
Two electives (6 UOC each)	12

Professional recognition

Our management programs meet the core requirements for a Fellowship with the Royal Australasian College of Medical Administrators (RACMA) and accredited by the Australian College of Health Service Management (ACHSM).



DR JOANNE TRAVAGLIA

Acting Director, Health Management Programs

Joanne Travaglia is a sociologist with a specialisation in health services research. Her particular focus is on the implications of patient and clinician vulnerability and diversity on the safety and quality of care. She is Acting Director of the Health Management Program and a Senior Lecturer in the School of Public Health and Community Medicine and a Senior Research Fellow in the Australian Institute of Health Innovation, UNSW, and a visiting Scholar at the Faculty of Medicine, University of Modena, in Italy.

Joanne has a PhD from UNSW Medicine, as well as qualifications in adult education and social work. Originally trained as a social worker, Jo has worked for NGOs and government departments, including as a health services manager. Over the years, she has undertaken a number of research, evaluation and consultancy projects on health related issues with health services across Australia, New Zealand and Europe. Her work has addressed issues such as: disability and ethnicity; ageing in a culturally diverse society; cultural competence and health care workers; the role of new and emerging professions; interprofessional practice and learning; the implementation of incident reporting systems; the role of patient safety inquiries; and health workforce development.

She is currently working on research projects relating to: vulnerable groups and patient safety; professional collaboration and leadership; healthy workplace environments; and consumer engagement. Her interests lie in the application of critical perspectives and critical theory to the creation of patient safety knowledge and practice, and health services management. She is a reviewer for international and local peer-reviewed journals, a Fellow of the Australasian Association of Quality and Safety in Health Care, where she serves on the Communication Committee, and a member of the Australian Commission on Safety and Quality of Health Care Technical Advisory Panel for the development of national safety and quality goals.

Who are our graduates?

Our graduates occupy senior positions in hospitals, area health services, health service organisations, research centres and training institutions in Australia, the Asia-Pacific region and further afield.

Combined Degrees

There is also the opportunity to undertake combined degrees in Public Health and Health Management or International Public Health which can be completed full-time over 18 months.

Health Management programs

- Master of Health Management
- Master of Health Management (Extension)
- Graduate Diploma in Health Management
- Graduate Certificate in Health Management
- Combined Master of Public Health / Health Management
- Combined Master of International Public Health / Health Management

Articulation

Credit for courses completed as part of the Graduate Diploma and the Graduate Certificate may be transferred to the Master of Health Management, in accordance with the UNSW policy on credit transfer.

Who should apply?

Entry requirements include a recognised Bachelor degree in a relevant discipline and at least two years' experience in health services.

Further information

Learn more about Graduate Health Management Programs at the School of Public Health and Community Medicine:

Dr Joanne Travaglia
Acting Director, Health Management Programs
Tel: +61 (2) 9385 8339
Email: j.travaglia@unsw.edu.au

School of Public Health and Community Medicine
University of New South Wales
UNSW Sydney NSW 2052, Australia
Tel: +61 (2) 9385 1699, Fax: +61 (2) 9385 1526
Email: postgrad-sphcm@unsw.edu.au
Web: www.sphcm.med.unsw.edu.au
CRICOS Provider No 00098G

RESEARCH PROGRAM

The Faculty is committed to a learning environment where research and teaching are closely intertwined, and where they have close relationships with the health care system.

Coursework program candidates who plan to progress to a research degree are advised to meet with the Program Director at the commencement of their coursework studies to plan an appropriate mix of courses to prepare them for research.

MASTER OF HEALTH MANAGEMENT (EXTENSION)

The Master of Health Management (Extension) - MHM(Extn) is designed for students who have completed the Master of Health Management or equivalent and would like to develop research skills and/or wish to apply for entry into a PhD program. It provides students with the opportunity to study additional courses which build research skills, as well as carry out a major project in health services management. The MHM(Extn) qualifies as a part requirement for entry to the PhD program.

MASTER OF HEALTH ADMINISTRATION BY RESEARCH

This degree is designed primarily as training in advanced research work. It is available either full-time or part-time. Candidates must demonstrate the ability to undertake research by the submission of a thesis embodying the results of an original investigation or design.

DOCTOR OF PHILOSOPHY (PHD)

The School has a growing PhD program with over 160 candidates. This degree requires an original and significant contribution to knowledge in an approved area.

For further information on research degrees see: [/www.sphcm.med.unsw.edu.au/SPHCMWeb.nsf/page/ResearchDegrees](http://www.sphcm.med.unsw.edu.au/SPHCMWeb.nsf/page/ResearchDegrees)